By: Eiland H.B. No. 2456

## A BILL TO BE ENTITLED

1	AN ACT
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- 2 relating to insurance agent qualifications to sell certain products
- 3 or product lines.
- 4 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:
- 5 SECTION 1. Section 4001.101, Insurance Code, is amended to
- 6 read as follows:
- 7 Sec. 4001.101. LICENSE OR CERTIFICATE OF AUTHORITY
- 8 REQUIRED; DESIGNATED PRODUCT CERTIFICATE. (a) Unless the person
- 9 holds a license or certificate of authority issued by the
- 10 department and, if required by rules adopted under Chapter 4008, a
- 11 certificate to sell a designated product or product line, a person
- 12 may not:
- 13 (1) solicit or receive an application for insurance in
- 14 this state; or
- 15 (2) aid in the transaction of the business of an
- 16 insurer.
- 17 (b) A person may not act as an agent of a health maintenance
- 18 organization or other type of insurer authorized to engage in
- 19 business in this state unless the person holds:
- 20 <u>(1)</u> a license issued by the department as provided by
- 21 this title; and
- 22 (2) if required by rules adopted under Chapter 4008, a
- 23 certificate to sell a designated product or product line.
- (c) An insurer described by Subsection (b) may not appoint a

- 1 person to act as its agent unless the person holds:
- 2 (1) a license under this title; and
- 3 (2) if required by rules adopted under Chapter 4008, a
- 4 certificate to sell a designated product or product line.
- 5 (d) This subchapter does not permit an employee or agent of
- 6 a corporation or partnership to perform an act of an agent under
- 7 this title without obtaining:
- 8 (1) a license; and
- 9 (2) if required by rules adopted under Chapter 4008, a
- 10 certificate to sell a designated product or product line.
- 11 SECTION 2. Section 4004.053(a), Insurance Code, is amended
- 12 to read as follows:
- 13 (a) An individual who holds a general life, accident, and
- 14 health license, a life agent license, a life and health insurance
- 15 counselor license, a general property and casualty license, or a
- 16 personal lines property and casualty license must complete 15 hours
- 17 of continuing education annually. If the individual holds more
- 18 than one license for which continuing education is otherwise
- 19 required, the individual is not required to complete more than 15
- 20 continuing education hours annually under this section.
- 21 SECTION 3. Chapter 4004, Insurance Code, is amended by
- 22 adding Subchapter D to read as follows:
- 23 <u>SUBCHAPTER D. SUPPLEMENTARY AGENT EDUCATION</u>
- PROGRAMS FOR COMPLEX PRODUCTS
- Sec. 4004.151. SUPPLEMENTARY AGENT EDUCATION PROGRAMS. The
- 26 department shall administer continuing education and
- 27 precertification training programs required by rules adopted under

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Chapter 4008.
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         Sec. 4004.152. PROGRAM ADMINISTRATION. (a) The department
   shall administer a program described by Section 4004.151 in a
   manner consistent with the administration of continuing education
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   programs under Subchapter C.
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         (b) The department may enter into agreements with
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   independent contractors for programs described by Section 4004.151
   in the manner prescribed by Section 4004.104 for continuing
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   education programs.
         SECTION 4. Section 4005.102, Insurance Code, is amended to
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   read as follows:
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         Sec. 4005.102. REMEDIES FOR VIOLATION OF INSURANCE LAWS OR
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   COMMISSIONER RULES. In addition to any other remedy available
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   under Chapter 82, for a violation of this code, another insurance
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   law of this state, or a rule of the commissioner, the department
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   may:
17
               (1)
                    deny an application for:
                    (A) an original license; or
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19
                    (B) a certificate issued under Chapter 4008;
                    suspend, revoke, or deny renewal of:
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               (2)
21
                    (A) a license; or
                    (B) a certificate issued under Chapter 4008;
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23
               (3)
                    place on probation a person whose license has been
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   suspended;
               (4)
                    assess an administrative penalty; [or]
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               (5)
                    reprimand a license holder; or
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               (6) require a license holder to qualify, or re-qualify
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- 1 if the agent has already qualified, for a certificate to sell a
- 2 product or product line designated by rule under Chapter 4008.
- 3 SECTION 5. Subtitle A, Title 13, Insurance Code, is amended
- 4 by adding Chapter 4008 to read as follows:
- 5 CHAPTER 4008. SUPPLEMENTARY AGENT CERTIFICATION AND EDUCATION
- 6 <u>PROGRAMS FOR COMPLEX INSURANCE PRODUCTS</u>
- 7 Sec. 4008.001. PURPOSE. Certain insurance products are so
- 8 complex that the general agent licensing and continuing education
- 9 requirements are insufficient to ensure the level of agent
- 10 <u>expertise necessary to safeguard consumer interests.</u> Agents should
- 11 be equipped with the necessary skills and knowledge to assist
- 12 insureds appropriately in their purchases. Requiring additional
- 13 agent training or demonstration of knowledge before an agent may
- 14 sell particularly complex products mitigates the negative impact
- 15 caused by agents selling complex products without the training and
- 16 knowledge necessary to sell those products in a manner that is fair
- 17 and beneficial to insureds.
- 18 Sec. 4008.002. ADDITIONAL TRAINING AND EXAMINATION
- 19 REQUIREMENTS AUTHORIZED. (a) The commissioner may adopt rules
- 20 requiring an agent who holds a license issued under this code to be
- 21 certified, through specific education, training, examination, and
- 22 experience requirements as provided by this chapter, before an
- 23 agent may sell a product or product line designated by the
- 24 commissioner.
- 25 (b) Education, training, examination, and experience
- 26 requirements established by rule under this chapter are in addition
- 27 to any other agent education, training, examination, and experience

- 1 requirements otherwise established under this code.
- 2 Sec. 4008.003. RULES. (a) In adopting rules under this
- 3 chapter, the commissioner shall:
- 4 (1) designate the products or product lines that may
- 5 not be sold without certification under this chapter; and
- 6 (2) specify the reasons why it is necessary that the
- 7 sale of a designated product or product line requires additional
- 8 education, experience, or examination.
- 9 (b) By rule, the commissioner may specify:
- 10 (1) any additional precertification education or
- 11 experience that must be completed before a designated product or
- 12 product line may be sold by an agent;
- (2) whether an agent must complete a precertification
- 14 examination concerning the designated product or product line the
- 15 <u>agent intends to sell;</u>
- 16 (3) whether an agent certified under this chapter must
- 17 complete additional continuing education to maintain the
- 18 certificate; and
- 19 (4) whether, and if so, how frequently, an agent
- 20 certified under this chapter must periodically retake the
- 21 examination to maintain the certificate.
- Sec. 4008.004. APPLICATION OF CERTIFICATION REQUIREMENTS
- 23 TO CERTAIN AGENTS. (a) The commissioner by rule shall establish
- 24 whether the certification requirements established under this
- 25 chapter for sale by an agent of a designated product or product line
- 26 apply:
- 27 (1) only to an agent who, as of the effective date of

- 1 the certification requirement, does not hold the underlying agent
- 2 license required to sell that product or product line; or
- 3 (2) to each licensed agent who engages in the sale of
- 4 that product or product line.
- 5 (b) If the commissioner adopts rules requiring each agent
- 6 described by Subsection (a)(2) to be certified under this chapter,
- 7 the rules must specify the date by which the agent must comply with
- 8 the certification requirements.
- 9 Sec. 4008.005. ISSUANCE OF CERTIFICATE. The department
- 10 shall issue a certificate under this chapter to an agent if the
- 11 department determines that the agent:
- 12 (1) has submitted a properly completed certification
- 13 application to the department in a form acceptable to the
- 14 department;
- 15 (2) has completed, within the 12-month period
- 16 preceding the date of the certification application, all
- 17 requirements for the certification required by rules adopted under
- 18 this chapter; and
- 19 (3) has not committed an act for which a license or
- 20 certification may be denied under Subchapter C, Chapter 4005.
- Sec. 4008.006. CERTIFICATE EXPIRATION. Unless the
- 22 <u>commissioner by rule specifies a different period, each certificate</u>
- 23 <u>issued under this chapter expires on the expiration date of the</u>
- 24 agent's appropriate underlying license.
- Sec. 4008.007. CERTIFICATE RENEWAL. (a) An agent may renew
- 26 an unexpired certificate before the expiration of the certificate
- 27 by:

- 1 (1) completing all renewal requirements established
- 2 by rule under this chapter; and
- 3 (2) filing a properly completed renewal application
- 4 with the department in a form acceptable to the department.
- 5 (b) A person may not renew a certificate that has been
- 6 suspended or revoked.
- 7 Sec. 4008.008. ADMINISTRATION BY TESTING SERVICE
- 8 AUTHORIZED. The commissioner may accept an examination
- 9 administered by a testing service, as provided under Subchapter B,
- 10 Chapter 4002, to satisfy an examination requirement required by
- 11 rule under this chapter.
- 12 SECTION 6. This Act takes effect immediately if it receives
- 13 a vote of two-thirds of all the members elected to each house, as
- 14 provided by Section 39, Article III, Texas Constitution. If this
- 15 Act does not receive the vote necessary for immediate effect, this
- 16 Act takes effect September 1, 2009.